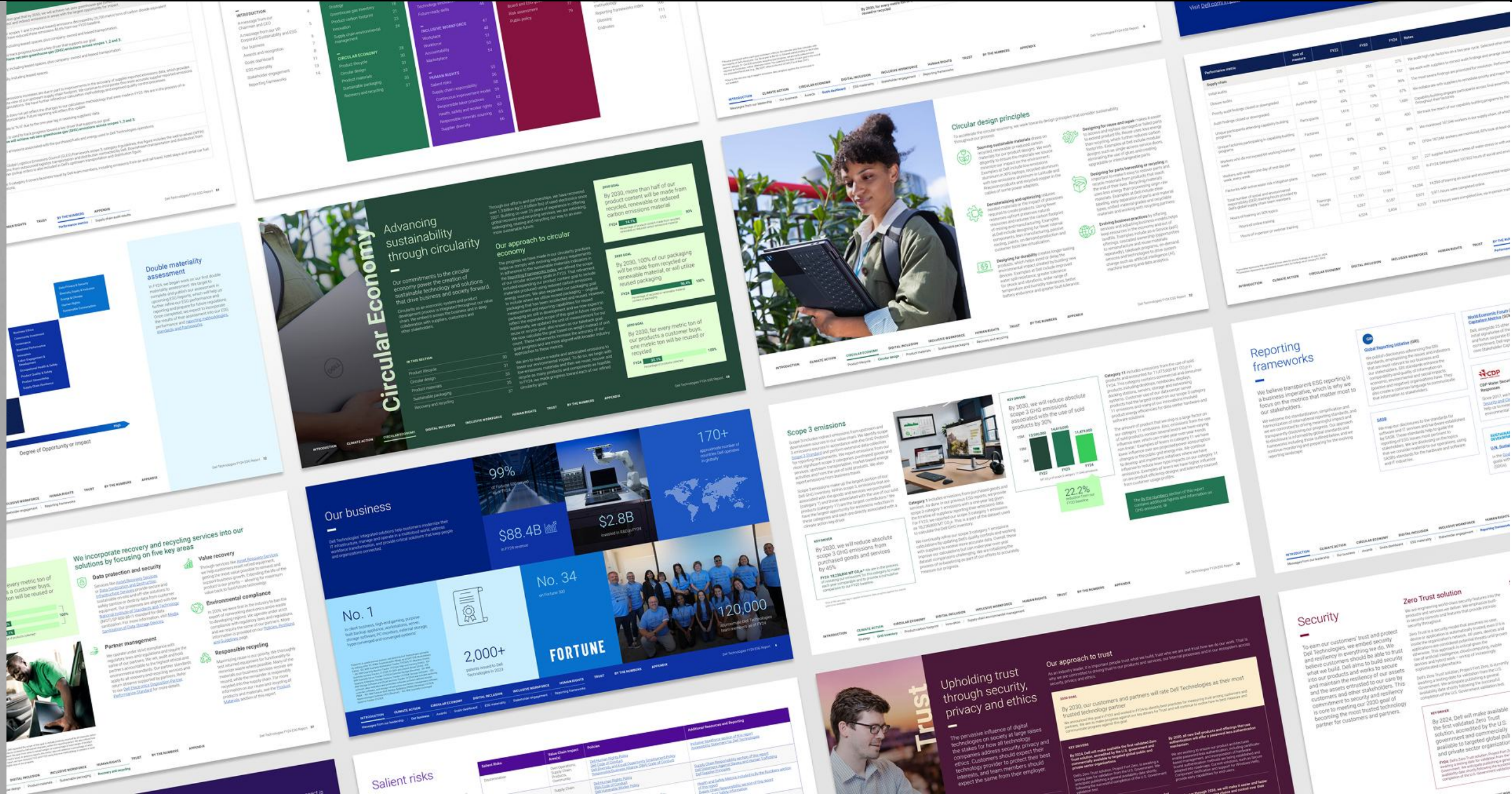


DELL ESG MARKETING & REPORTING



2050 GOAL

By 2050, we will achieve net zero greenhouse gas (GHG) emissions across scopes 1, 2 and 3

KEY DRIVERS

By 2030, we will reduce scopes 1 and 2 GHG emissions by 50%

FY24

40.6%

50%

Percentage reduction in GHG emissions

By 2030, we will source 75% of electricity from renewable sources across all Dell Technologies facilities – and 100% by 2040

FY24

61.5%

75%

Percentage of electricity generated from renewable sources

By 2030, we will reduce absolute scope 3 GHG emissions from purchased goods and services by 45%

FY23: 18,238,800 MT CO₂e*

We are in the process of restating our emissions for this category to make each year comparable and to provide a cumulative comparison to our FY20 baseline.

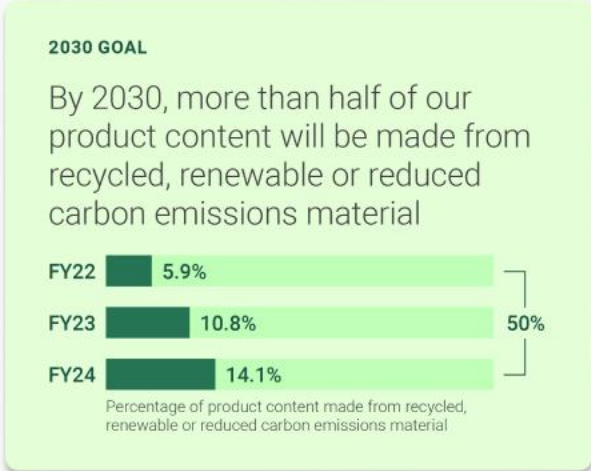
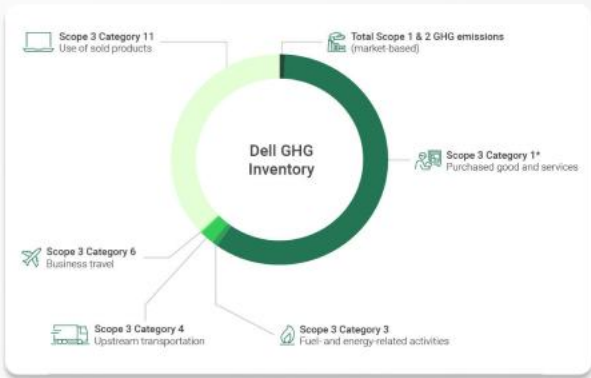
By 2030, we will reduce absolute scope 3 GHG emissions associated with the use of sold products by 30%

FY24

22.2%

30%

Percentage reduction in GHG emissions



We will source 75% of electricity from renewable sources across all Dell

"I always felt like I had allyship from my leaders. They always valued my work, and they gave me space to be myself and

We need to work together to ensure AI lives up to its potential by encouraging responsible use and ensuring its application is as beneficial to people and our planet as possible.



KEY DRIVER

Each year through 2030, 50% of the total people directly reached will be those who identify as girls



2030 GOAL

By 2030, our customers and partners will rate Dell Technologies as their most trusted technology partner

KEY DRIVERS

By 2024, Dell will make available the first validated Zero Trust solution, accredited by the U.S. Government and commercially available to targeted global public and private sector organizations

By 2025, 100% of actively sold Dell-designed and branded products and offerings will publish a software bill of materials (SBOM), providing transparency on third-party and open-source components

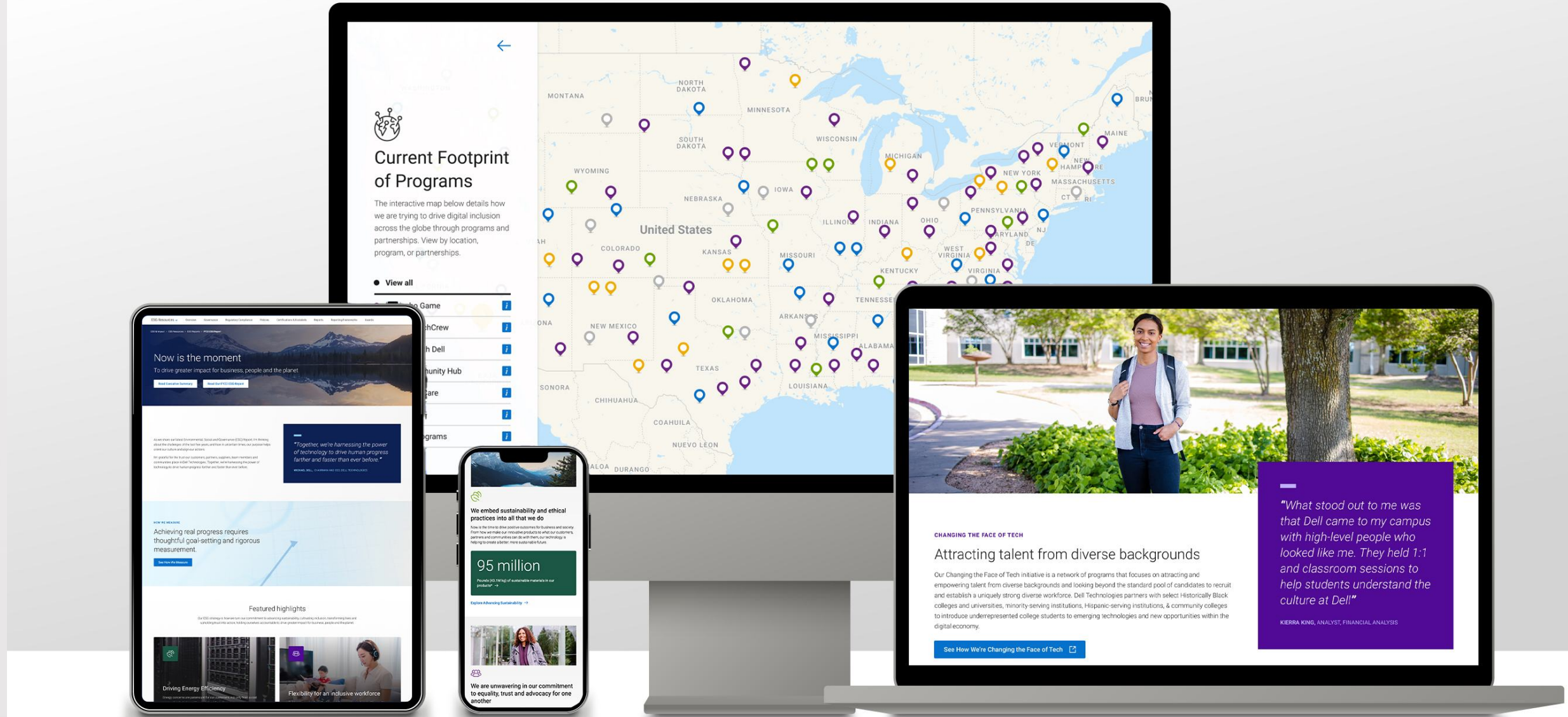
We are working to determine the full scope of actively sold Dell-designed and branded products and offerings and to establish our metrics system. At the close of FY24, we had generated SBOMs for 70 Dell-designed and branded products and are on track to meet this key driver by 2025.

By 2030, all new Dell products and offerings that use authentication will offer a password-less authentication mechanism

We are working to ensure our product architectures enable password-less authentication, and a log certificate-based management, and incorporation of hardware-based authentication methods are being established and accepted into roadmaps. Current solutions, such as Secure Component Identification and support for Windows Hello, provide early capabilities for end-users.

Each year through 2030, we will make 5 easier and faster for customers to measure choice and control over their personal data

In FY24, Dell made customer choice and control over personal data easier and faster through the expansion of our [Apparent Privacy Center](#), which is now available in 74 countries globally.



DellTechnologies

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ESG & Impact

Advancing Sustainability

Cultivating Inclusion

Transforming Lives

Upholding Trust

ESG Resources

ENVIRONMENTAL, SOCIAL AND GOVERNANCE

Our purpose in action

Our commitment to delivering lasting impact for business, people and the planet.

Read Our FY24 ESG Report

We embed sustainability and ethical practices into all that we do

Now is the time to drive positive outcomes for business and society. From how we make our innovative products to what our customers, partners and communities can do with them, our technology is helping to create a better, more sustainable future.

95 million

Pounds (43.1M kg) of sustainable materials in our products* →

Explore Advancing Sustainability →

Advancing Sustainability

Overview

Climate Action

Circular Economy

Supply Chain

ESG & Impact

Advancing Sustainability

Enable Motion

ADVANCING SUSTAINABILITY

At the core of everything we do

Watch Video

Read Our FY24 ESG Report

intel

Highlights

PRODUCT SUSTAINABILITY

95 million

pounds (43.1M kg) of sustainable materials in our products in FY24*.

Find Out More →

RECYCLING

96.4%

percentage of our packaging in FY24 made from recycled or renewable materials*.

Recycle Now →

CLIMATE ACTION

Net Zero

We will reach net zero greenhouse gas emissions across scopes 1, 2 and 3 by 2050.

CIRCULAR DESIGN

Concept Luna

Our breakthrough prototype for future sustainable PC design featuring revolutionary ideas to reduce waste and maximize resource efficiency.

CHAMPIONING PEOPLE

Dell Technologies promotes a safe, healthy workplace where people can thrive. We expect the same within our supply chain - reinforcing the responsible operation of our factories and those of our suppliers.

Transforming Lives

Overview

Digital Inclusion

Innovating for Impact

Employee-led Impact

ESG Impact

Transforming Lives

Digital Inclusion

Solar Community Hubs

SOLAR COMMUNITY HUBS

Bringing access to technology and skills to communities everywhere

About Solar Community Hubs

Types of Hubs

Key Features

News & Events

Solar Community Hubs

Solar Community Hubs enable people of all ages, even in the most remote communities, to engage with the digital world. Having access to internet connectivity, technology and digital skills opens the door to education, healthcare and financial sustainability through the services we offer. Solar Community Hubs are made possible through our partnership with Computer Aid International and others focused on championing digital inclusion.

Watch Videos

GLOBAL FOOTPRINT

48

Solar Community Hubs are installed worldwide.* Check out our interactive map to find a location near you.

View Interactive Map

PEOPLE IMPACTED

2.4M

Solar Community Hubs helped over 2.4M people in FY24.*

Read ESG Report

RENEWABLE ENERGY

100%

Once installed, each hub operates on renewable energy due to the fact that they produce more energy than they consume.

Read Article

WORLD CHANGING IDEAS

Fast Company World Changing Company of the Year

Fast Company named Dell Technologies as 2023's World Changing Company of the Year, in part for our work to build digital inclusion through our Solar Community Hubs.

Read Article

FAST COMPANY

World Changing Ideas 2023

DELL TECHNOLOGIES

PRODUCT TAKEBACK

1:1

By 2030, for every metric ton of our product a customer buys, one metric ton will be reused or recycled

Learn How to Recycle

SUSTAINABLE PACKAGING

100%

By 2030, 100% of our packaging will be made from recycled or renewable material, or will utilize reused packaging.

Watch Video

SUSTAINABLE MATERIALS

>50%

By 2030, more than half of our product content will be made from recycled, renewable or reduced carbon emissions material

See What We're Made Of

Designing for circularity in our products and services

Explore Product Sustainability

Every design decision we make drives towards reuse

Durability

Our products are designed to last, with superior durability and quality built in.

Evolving Business Models

Models like as-a-Service (aaS) offer the ability to automate recovering retired IT for reuse and recycling.

Harvest for reuse

We design to make extracting components and materials for recycling easier.

Repair/Refurbishment

We make our products easy to repair so they don't become waste when something goes wrong.

Dematerializing/Optimizing

By simplifying product design we use less materials from the start, easing strain on resources.

Sustainable Materials

Using recycled or renewable materials lowers environmental impact and diverts waste into a valuable resource.

DELLTechnologies | intel

A shared focus on sustainability

Together with Intel, we drive sustainability across the product lifecycle of our technology and work within our communities and across our industry to protect our planet. We are advancing sustainable computing to help you transform your organization in a low-carbon economy. From green data center solutions powered by Intel® Xeon® Scalable processors with advancements in cooling and power management to Intel® Active Management Technology on Intel vPro® for remote IT access to devices which helps reduce fuel-consuming deskside visits or asset shipments*, we're working to reduce environmental impact for a more sustainable future for all.

Featured highlights

Our ESG strategy is how we turn our commitment to advancing sustainability, cultivating inclusion, transforming lives and upholding trust into action, holding ourselves accountable to drive greater impact for business, people and the planet.

Energy Efficiency

Energy efficiency is paramount for our customers, not only from a cost perspective but also as they seek to address their own emissions goals. Dell's green data centers help address energy efficiency on multiple levels.

Flexibility for an inclusive workforce

Dell has been a leader in flexible work for more than a decade. We prioritize outcomes and connections, where team members can drive results and access opportunities.

Advancing digital inclusion

Dell is proud to partner with the United Nations Children's Fund (UNICEF) to support digital inclusion and to connect every school to the Internet by 2030 and ensure that every child has access to information, opportunity and choice.

Upholding Trust through our AI practices

AI is increasingly leveraged to process high volumes of data and to solve complex problems. At Dell, we've established our Principles for Ethical Artificial Intelligence to ensure these technologies are developed and applied ethically and responsibly.

Read Our FY23 ESG Report

Our progress

Advancing digital inclusion 3M of global workforce identify as women, and 29.2% of global people leaders identify as women.	Cultivating Inclusion 34.8% of global workforce identify as women, and 29.2% of global people leaders identify as women.	Transforming Lives 288M people have benefited from our digital inclusion programs, partnerships and innovation.	Upholding Trust 11X to be recognized as one of the World's Most Ethical Companies® by the Ethisphere® Institute
Advancing digital inclusion 1M of global workforce identify as women, and 29.2% of global people leaders identify as women.	Cultivating Inclusion #10 Ranking as 2022 World's Best Employers by Forbes and #68 ranking as 2022 America's Best Employers for Diversity by Forbes.	Transforming Lives #8 Ranking on World Benchmarking Alliance's Digital Inclusion Index.	Upholding Trust 100% of team members aligned to our values as demonstrated by certifying to Dell's Code of Conduct and completing assigned Ethics and Compliance training courses.

Read Our FY23 ESG Report

Cultivating Inclusion

OverviewWorkplaceWorkforceAccountabilityMarketplace

ESG & ImpactCultivating InclusionWorkplaceEmployee Resource Groups

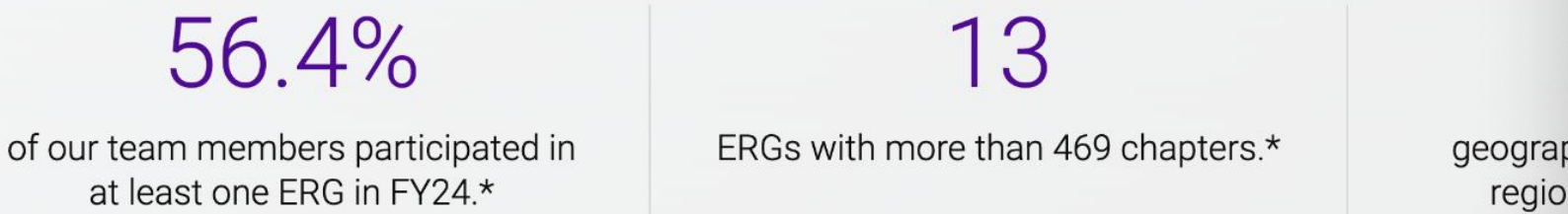
EMPLOYEE RESOURCE GROUPS

Creating meaningful connections for team members around the world

Employee Resource Groups (ERGs) are the connective tissue of our culture. They are the vehicle by which our team members connect beyond their daily work. ERGs also serve as a great tool for increasing global cross-cultural understanding and communication that provide a critical advantage, benefiting both our team members and our customers. They are essential to how we foster connection and engagement for our people.

Connection and engagement

Dell's ERGs are voluntary, employee-led communities that drive belonging and professional growth, and encourage communication and volunteering. ERGs also encourage and promote team member connections on both a personal and professional level, increasing our global cross-cultural understanding.



Employee Resource Groups



CULTIVATING INCLUSION

Building a future that works for all

▶ Watch Video

Read Our FY24 ESG Report

Highlights

CULTIVATING INCLUSION

Culture of Inclusion

At Dell, our job titles are only part of who we are. Dell team members are empowered to accomplish great things when we bring our whole, authentic selves to work.

▶ Watch Video

GENDER REPRESENTATION

35%

Percentage of individuals in our global workforce who identify as women.*

Learn About Our Workforce →

RACE/ETHNIC REPRESENTATION

16.1%

Percentage of our U.S. workforce who identify as Black/African American or Hispanic/Latino.*

Learn About Our Workforce →

GIVING & VOLUNTEERING

48%

Percentage of global Dell team members who participated in giving or volunteering in FY24. In total, our team members volunteered approximately 949,000 hours of their time.*

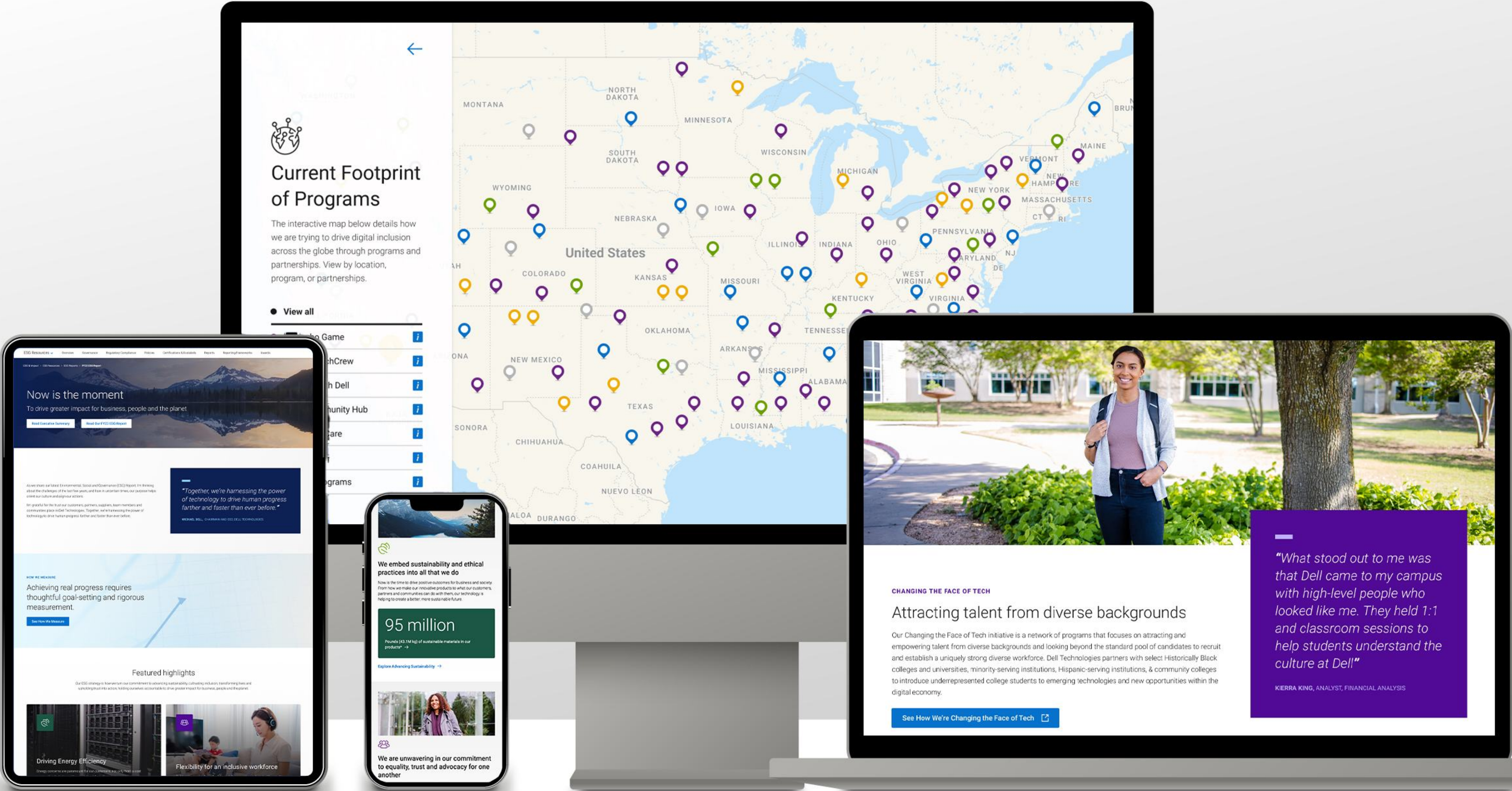
Learn About Our Marketplace →

EMPLOYEE RESOURCE GROUPS

56.4%

Team members who participated in at least one Employee Resource Group (ERG).*

Learn About ERGs →





Dell Technologies

Environmental, Social and Governance Report



Dell Technologies FY24 ESG Report



A message from our Chairman and CEO

A lot has changed in the 40 years since I first launched Dell from a University of Texas dorm room, but what hasn't changed is our commitment to creating technology that drives human progress. In fact, our mission is more powerful and important than ever.

From the PC to the internet to the cloud, we've helped customers put their data to work to drive incredible outcomes. Now, with generative AI, it feels like the last few decades have just been the prologue show. AI will revolutionize how we live and work, and it will drive unprecedented advances across every domain of human endeavor. From education to healthcare to physics, AI will help deliver radical progress and productivity.

We need to work together to ensure AI lives up to its potential by encouraging responsible use and ensuring its application is as beneficial to people and our planet as possible. The evolving regulatory environment is on the minds of our customers, partners, suppliers and investors.

Sustainability and ESG commitments are now widely recognized as business imperatives that impact everything from supplier decisions to business strategy. At Dell, we are both meeting our goals and helping customers meet theirs.

In the following report, we hold ourselves accountable and share progress against our commitment to create positive business, social and environmental impact. Dell Technologies is rooted in innovation and progress, and this brings exciting opportunities for collaboration across our ecosystem of customers, partners and team members. Together, we can realize our greatest ambitions and do it responsibly.

We're here to support you and are grateful for the opportunity to partner with you.

Michael Dell
Michael Dell
Chairman and CEO
Dell Technologies

"We need to work together to ensure AI lives up to its potential by encouraging responsible use and ensuring its application is as beneficial to people and our planet as possible."

Our business

Dell Technologies' integrated solutions help customers modernize their IT infrastructure, manage and operate in a multichannel world, address workflow transformation, and provide critical solutions that keep people and organizations connected.

No. 1

in client business, high-end gaming, purpose-built backup appliance, workstation, server, storage software, PC monitors, external storage, hyperconverged and converged systems



2,000+

patents issued to Dell Technologies in 2023

99%

of Fortune 500 served as of FY24

\$88.4B

In FY24 revenue

\$2.8B

invested in R&D in FY24

170+

approximate number of countries Dell operates in globally

No. 34

on Fortune 500

FORTUNE

120,000

approximate Dell Technologies team members as of FY24

The image is a collage of various sustainability and ESG reports from Dell Technologies. The reports are arranged in a layered, overlapping fashion, showcasing different sections of their public disclosures. Key elements visible include:

- Circular Economy:** A prominent section with a large green header, discussing goals like 'By 2030, more than half of our product content will be made from recycled, renewable or reduced carbon emissions material' and 'By 2030, 100% of our packaging will be made from recycled or renewable material, or will utilize reused packaging'.
- Reporting Frameworks:** A section titled 'Reporting frameworks' explaining the company's approach to transparency and stakeholder engagement, mentioning the Global Reporting Initiative (GRI) and SASB standards.
- Security:** A section titled 'Security' discussing Dell's commitment to protecting customer data and privacy, mentioning the Zero Trust solution.
- Trust:** A section titled 'Trust' discussing Dell's commitment to being a responsible corporate citizen, mentioning the Dell Human Rights Policy and the Dell Supplier Code of Conduct.
- Other Reports:** Various other report pages are visible, including 'Our business', 'Salient risks', 'Double materiality assessment', and 'We incorporate recovery and recycling services into our solutions by focusing on five key areas'.

The reports feature a mix of text, charts, graphs, and images of Dell employees and products, all set against a background of green and blue, reflecting the company's focus on sustainability.

2050 GOAL

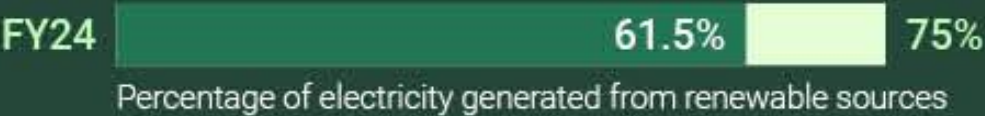
By 2050, we will achieve net zero greenhouse gas (GHG) emissions across scopes 1, 2 and 3

KEY DRIVERS

By 2030, we will reduce scopes 1 and 2 GHG emissions by 50%



By 2030, we will source 75% of electricity from renewable sources across all Dell Technologies facilities — and 100% by 2040



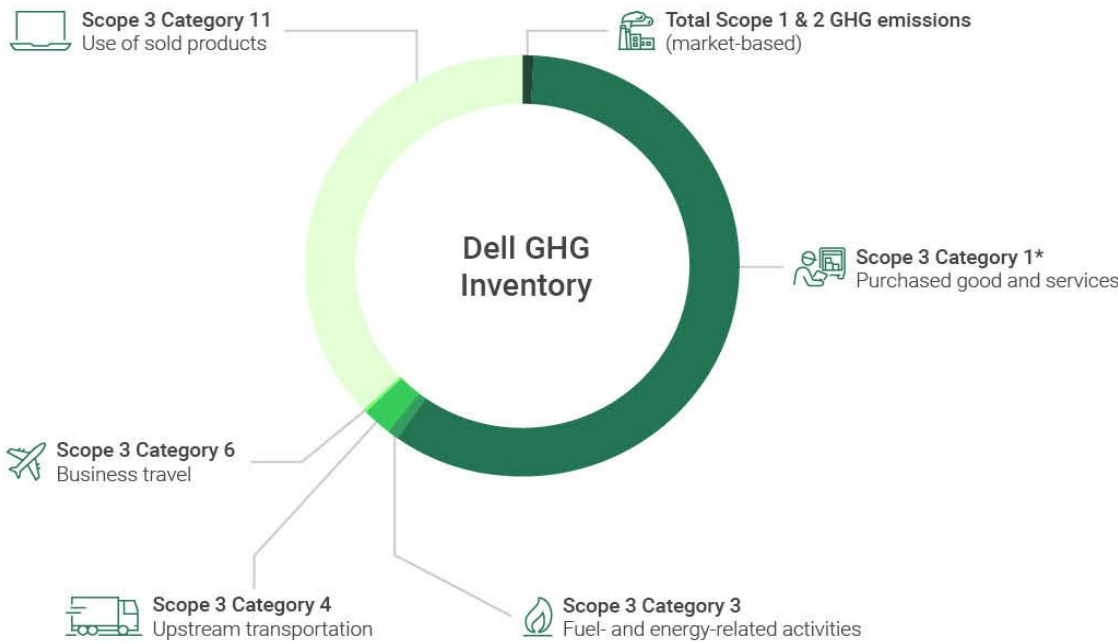
By 2030, we will reduce absolute scope 3 GHG emissions from purchased goods and services by 45%

FY23: 18,238,800 MT CO₂e.* We are in the process of restating our emissions for this category to make each year comparable and to provide a cumulative comparison to our FY20 baseline.

By 2030, we will reduce absolute scope 3 GHG emissions associated with the use of sold products by 30%

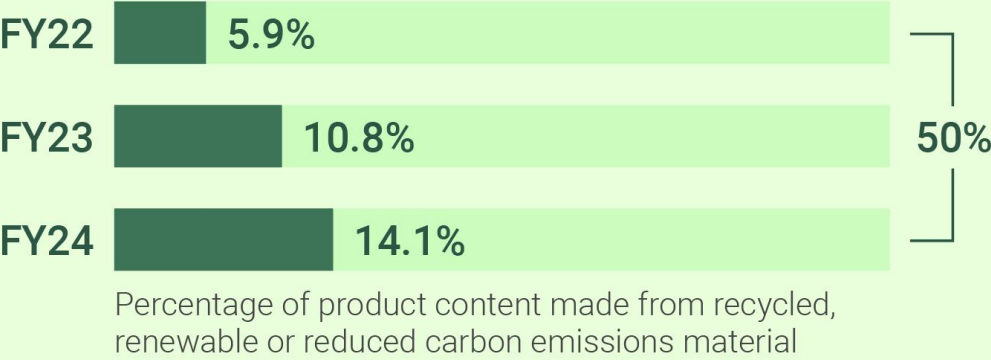


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2030 GOAL

By 2030, more than half of our product content will be made from recycled, renewable or reduced carbon emissions material

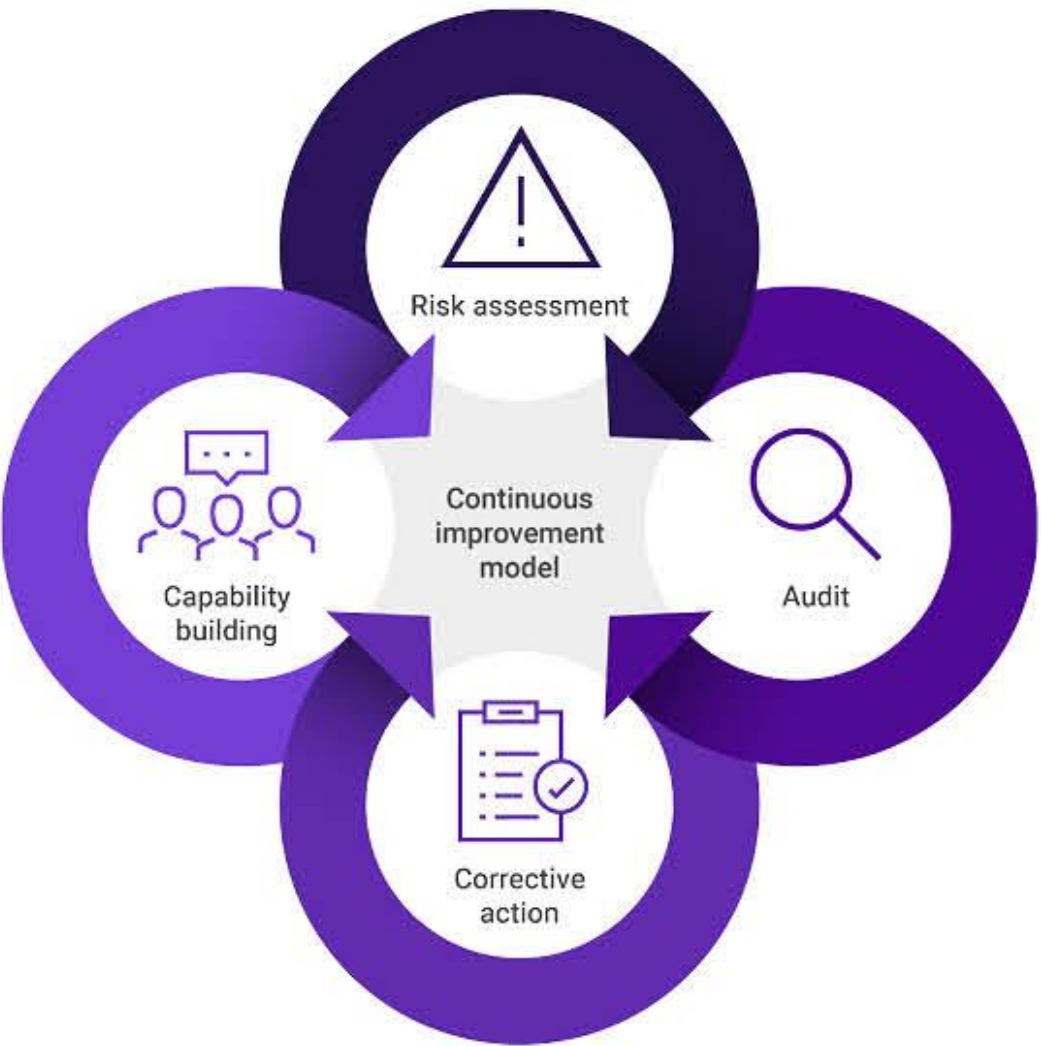


34%

of respondents are accelerating their innovation in response to climate change

"I always felt like I had allyship from my leaders. They always valued my work, and they gave me space to be myself and

We need to work together to ensure AI lives up to its potential by encouraging responsible use and ensuring its application is as beneficial to people and our planet as possible.

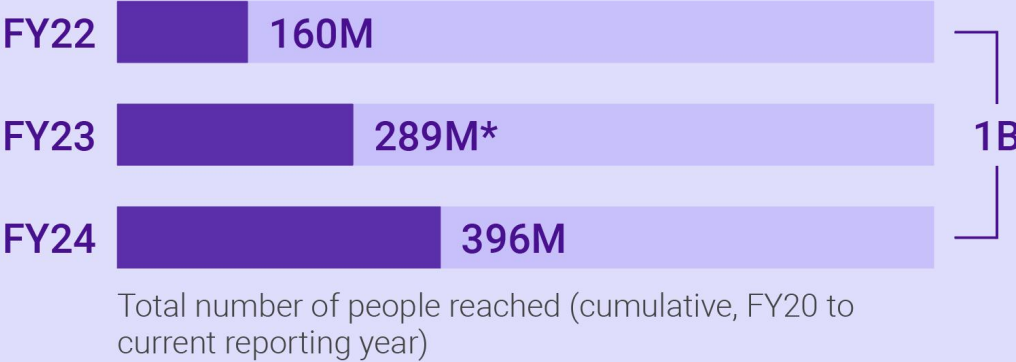


KEY DRIVER

Each year through 2030, 50% of the total people directly reached will be those who identify as girls

2030 GOAL

By 2030, we will improve 1 billion lives through digital inclusion



2030 GOAL

By 2030, our customers and partners will rate Dell Technologies as their most trusted technology partner

We announced this goal in FY23 and worked in FY24 to identify best practices for measuring trust among customers and partners. We aim to make progress against our key drivers for Trust and will continue to evolve how to best measure and communicate progress against this goal.

KEY DRIVERS

By 2024, Dell will make available the first validated Zero Trust solution, accredited by the U.S. government and commercially available to targeted global public and private sector organizations

Dell's Zero Trust solution, Project Fort Zero, is awaiting a testing date for validation from the U.S. Government. We anticipate publishing a general availability date shortly following the successful completion of the U.S. Government validation test.

By 2025, 100% of actively sold Dell-designed and branded products and offerings will publish a software bill of materials (SBOM), providing transparency on third-party and open-source components

We are working to determine the full scope of actively sold Dell-designed and branded products and offerings and to establish our metric pipeline. At the close of FY24, we had generated SBOMs for 70 Dell-designed and branded products and are on track to meet this key driver by 2025.

By 2030, all new Dell products and offerings that use authentication will offer a password-less authentication mechanism

We are working to ensure our product architectures enable password-less authentication, including certificate-based management, and incorporation of hardware-bound authentication methods are being established and adopted into roadmaps. Current solutions, such as Secure Component Verification and support for Windows Hello, provide early capabilities for end-users.

Each year through 2030, we will make it easier and faster for customers to exercise choice and control over their personal data

In FY24, Dell made customer choice and control over personal data easier and faster through the expansion of our enhanced Privacy Center, which is now available in 74 locations globally.

ESG operating model and governance

